LOC System Administration

eSuite System: The IT Toolbox

System Administration Suite

THE SUITE

LOC SUITE is the next-generation solution from LOC Software designed to make transactions more manageable, profitable, and frequent for regional and national grocery retailers. The new design delivers role-driven applications capable of serving stores, web, and mobile - unifying front end, back office, headquarters, personnel, and customers - all seamlessly accessing data wherever and whenever it's needed, from any device.

THE OFFER

eSuite System is the toolbox IT directors and their staff have dreamed of for decades. Providing the ability to manage chainwide configuration settings centrally, System Admin allows IT and staff to control data flow, communications, tasks, and even set up - for each store and, more importantly, each lane. This control can even be extended through the lane to each connected peripheral. Complete control and accessibility are now a reality, and all from HQ.

The critical functionality provided by eSuite System is that IT staff no longer needs to access each store with third-party applications, has to stop the users from doing their work. Instead, IT staff make the adjustments at HQ, then deployed to stores and lanes. In most cases, users may not even be aware of updates.

Imagine all logs - for all stores, all lanes - available at any time. All system related messaging, including error and audit trails, is available on demand. Sync and connectivity status available when you need it. System and peripheral configurations and comparisons between stores are also available on demand. Not to mention, updating then deploying said configurations centrally - even upgrades between software versions.

LOC System Administration

eSuite System: The IT Toolbox

eSuite System Offerings

SYSTEM MESSAGING:

- System wide access system messages
- Searchable by store by terminal
- Complete access to all system logs, by store, by date

DATA EXCHANGE:

- Monitor data flow from stores to host and back, by any period
- Monitor connectivity status by store
- Monitor connectivity failures by store by date by event
- Quickly find what data has not flowed to or from by store by date
- Ability to stop & restart communication for any store from host
- Manage & monitor exchanges on-premise or via mobile devices

SCHEDULER:

- Create, manage, execute, monitor system tasks
- Manage tasks for each store, separately, even each lane
- Define & manage reporting periods, including data purging

SYSTEM SETUP:

- Maintain, manage, edit chainwide configuration & system settings
- Monitor and manage software versions, and options for all stores/lanes
- Compare store setup & configurations to each other to ensure chainwide conformity
- Monitor servers, Windows services, backups, functions, devices, peripherals, more - by store by terminal
- Adjust peripheral drivers & settings centrally, like adjusting lane level scan decodes or PINpad cash back settings
- Manage store level tax codes, adjusting anytime, real time
- Manage button configurations centrally - by store by terminal if needed
- Install new modules remotely, update existing modules to new versions, update store or lane samples - all from HQ

DATABASE TABLE MANAGEMENT:

- Manage system tables by store by terminal from HQ
- Edit configurator entries
- Manage templates, like receipt headers, footers
- Manage chainwide functions & totalizers
- Manage terminals, targets, groups & store level details
- changing